



Quality, environmental and safety policy

Parramon exportap s.l. is a family company dedicated to the manufacture and finishing of natural cork stoppers for still wines, distillates, oils and vinegars, the manufacture of microgranulated cork and the sale of microgranulated stoppers.

Parramon Exportap s. l. considers quality as a primordial factor for the satisfaction of its customers.

To achieve maximum customer satisfaction, the company always works under the concept of continuous improvement and has involved all staff members in the contribution of ideas to prevent problems and to bring improvements and has made almost everyone responsible for the control of product quality.

The company's management considers it essential to have a management policy and associated commitments to ensure that:

- The corks manufactured correspond to the requirements expressed by its customers.
- All measures are taken to prevent defects.
- All non-conformities are analyzed and corrective and preventive actions are implemented.
- We work being the most respectful with the environment, preventing the contamination derived from all the environmental aspects generated as a consequence of our activity. And we constantly change the machinery for the most innovative and cleanest resources within our possibilities to achieve continuous improvement.
- Training is offered to enhance the versatility of the workers and to increase their safety.
- We work following the indications of the risk prevention delegate to achieve maximum safety in the workplace.
- We promote training in quality, environment and personal safety at all levels with training plans.
- We ensure compliance with standards and legal requirements of application and other requirements that Parramon Exportap may subscribe.
- We never participate in illegal logging or illegal trade of cork, wood or forest products.
- Never participate in violations of human or traditional rights in forestry operations.
- We never destroy high conservation values in forestry operations.
- Never participate in the significant conversion of forests to plantations or non-forest use.
- Never participate in the introduction of genetically modified organisms in forestry operations.
- Never violate any of the ILO core conventions as defined in the Declaration on Fundamental Principles and Rights at Work, 1998.

Parramon Exportap is committed to work in an environmentally friendly manner and to comply with the legislation that affects it. For us it is very important that our suppliers of cork bales are involved in the FSC certification in order to guarantee us a certified raw material and for this reason the selection of our suppliers takes into account whether they are FSC certified companies or not.

To prevent cases of sexual harassment and gender-based harassment: we declare zero tolerance for any conduct or attitude constituting sexual harassment and/or gender-based harassment. We guarantee confidentiality in these cases, as well as protection from possible retaliation.

All members of Parramon Exportap are involved in these ideas, so that when our stoppers reach our customers, they are the result of a joint work effort that is rewarded with the trust and loyalty of our customers.

Note: we have available for consultation an integrated management manual of quality, environment and safety in the office.